From: KevinIP@aol.com@inetgw

**To:** Microsoft ATR **Date:** 1/2/02 4:56pm

**Subject:** Microsoft Settlement

I have been a longtime personal computer user, with experience with Apple and IBM-Compatable PC operating systems, and the Internet. As such, I've used Microsoft's products as well as products from many other software companies. Without reservation, I can assure you that I have personally experienced no ill effects from purported anticompetitive behavior from Microsoft. Quite the contrary, I feel that the company's products have significantly improved my computing experience at a fair economic cost.

I also have been a longtime investor in technology companies and have seen several "generations" of computing technologies come and go. I have personally seen no ill effects from purported anticompetitive behavior from Microsoft on other technology companies. Again, to the contrary, I have seen a lot of evidence that Microsoft's technological innovation coupled with their customer focus have driven new technologies to the consumer - along the way, creating economic opportunities for many competitors of Microsoft. Because the company's actions have always been driven more by good business sense, rather than just a focus on cool technology, many of the industry pundits have been long-critical that Microsoft stifles innovation. This is completely backwards: because the company chooses to deliver new products to the consumer only as fast as they can be consumed, the overall penetration of personal computing technology has been improved, not harmed.

Overall, I see the current settlement as a fair way for both side to get on with more productive matters and let the market place - consumers and businesses - drive competition in the technology industry.

Sincerely,

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